

HONOKEANA COVE RENTAL TERMS AND CONDITIONS

Every guest must agree to the following House Rules as a condition of staying at Honokeana Cove:

WELCOME! Mahalo for vacationing at Honokeana Cove Condominiums. This is a small gated oceanfront property in "Old Hawaii" style, with tropical fish and sea turtles. It doesn't offer hotel amenities such as daily maid service, 24 hour desk, restaurant or spa, and many units are not air conditioned. Guests are asked "practice Aloha," and show courtesy to one another.

HEALTH RULES: Guests must follow all Maui County and Hawaii State health rules (including COVID-19). Persons required to quarantine may not stay at Honokeana Cove or any other transient accommodation.

PARKING: There is only one parking space per rental unit: please rent a vehicle large enough for your group. Your rental agent will provide a hang tag, which must be displayed. Unidentified vehicles may be towed.

SECURITY: Your rental agent will give you a gate code only for your group. Do not share this code with anyone else, and don't let strangers enter the property. Code use will be audited, and codes that become publicly known will be canceled. Ask the Resident Manager for permission before hosting a day visitor. Please lock your car and your unit when you are not present, and use the free safe in your unit for valuables. Web cams and security cameras are in use in the common areas of the property.

POOL: The heated pool is available from 8 am to 10 pm. There is no lifeguard, and inexperienced swimmers must be supervised by an experienced swimmer. Pool noodles are OK, but large floats and noisy games are not allowed. Swim diapers required for those who need them. Absolutely no glass items in the pool area.

COMMON AREA: Loungers and chairs are first come, first served and may not be held for others. No ball or frisbee throwing, skateboards, hammocks, beach umbrellas, fireworks or drone flying. Audio devices must not disturb others. Do not feed stray animals (even if they are cute!).

LANAIS: Clothing and towels may be hung on hooks but not over the railings. No surfboards, paddleboards or bicycles on lanais or inside the units. Items may be stored behind the north laundry room at owner's risk.

LAUNDRY: Coin laundries are for guest use only. There is a change machine in the South laundry room. Laundry hours are 8 am to 9 pm with last load by 8 pm.

QUIET HOURS: Quiet hours are from 10 pm to 8 am. Please minimize loud conversation and cell phone use outside units, beeping car remotes and slamming car doors.

INTERNET: Wi-fi network name & password posted in your unit. If not working, unplug the router, wait 10 seconds, then plug it in & wait 1 minute. If still not working, ask Resident Manager (808) 269-6986.

NO SMOKING: Smoking and vaping are prohibited inside units, on lanais and in all common areas except the Designated Smoking Area in the parking lot.

NO PETS: No pets are allowed on the property. For Assistance Animals subject to State and Federal regulation, contact the Resident Manager in advance to seek an accommodation.

TURTLES: Endangered sea turtles and seals may be seen in the water and on our shoreline. Federal law forbids harassing or approaching these animals: stay at least ten feet away, and supervise children.

CONTACT INFORMATION: Honokeana Cove's property is managed by Maui Lodging Properties LLC, 4242 Lower Honoapi'ilani Rd, Lahaina, HI 96761, (808) 669-0089, mauilodging.com.

(House Rules rev4 updated 4/1/2022)

HONOKEANA COVE RENTAL ASSOCIATION

Dear guest,

LOCAL CONTACT INFORMATION: Your host at Honokeana Cove is the Honokeana Cove Rental Association LLC, 5255 Lower Honoapi'ilani Rd, Lahaina, HI 96761. Phone (808) 669-6441 or (800) 237-4948. E-mail: office@honokeana-cove.com. Website: <https://honokeana.net>. The following information applies specifically to LLC guests.

DEPOSIT: A deposit of 3 nights at the daily rate is required to confirm a booking. Remaining balance including tax and cleaning fee is due upon arrival except for Holiday Season (December 20 to January 5) reservations, which must be paid in full by September 1. Guests are responsible for breakage, soiling, burns, stains or damage.

CANCELLATION: A booking cancelled more than 60 days prior to check-in will receive a refund of the deposit less a \$50 cancellation fee. Less than 60 days prior to the arrival date, a cancellation forfeits the deposit. However, if health or a personal issue causes you to cancel, contact the rental office, who may offer you a "raincheck" instead of cancellation. Before 60 days, no fee; within 60 days, a \$50 change fee. The raincheck allows you to apply your deposit to a future booking. Rainchecks are valid for 13 months for reservations in the same condo unit. Guests are strongly encouraged to obtain trip insurance to protect their investment in event of unforeseen circumstances. Holiday Season (December 20 to January 5) bookings are not refundable.

RATES: Rates are subject to change until your reservation is confirmed. Rates are \$US per night, plus state and local taxes which currently total 17.416%. Quoted rates apply if you book directly through Honokeana.net or by phoning the Honokeana Cove Rental Office at (808) 669-6441 or toll free (800) 237-4948. If you book through an online travel agency they may add other fees to pay for their services. For guests staying 14+ nights, maid service is offered weekly at no additional cost. Guests pay one fee per booking to reimburse enhanced cleaning & disinfection before check-in:

- \$184 One bedroom, one bath condo (units 102, 104, 107, 108, 111, 113, 114, 115, 119)
- \$205 One bedroom plus loft, one bath condo (202, 207)
- \$231 One bedroom plus loft, two bath condo (203, 204, 208, 211, 212, 213, 214, 215, 216, 219)
- \$247 Two bedroom, two bath condo (105, 106, 109, 118)
- \$273 Three bedroom, two bath condo (210, 218)
- \$294 Townhouse 120 (two bedroom, 2.5 bath)
- \$326 Townhouse 101 (three bedroom, 2.5 bath)

MINIMUM STAY: 5 nights. Holidays: 7 nights minimum for all stays Dec 20 through Jan 5, full payment by September 1, no refunds for cancelled bookings during holiday period.

EXTRA PERSONS - REGARDLESS OF AGE: Loft and 3 bedroom 2 bath units \$20.00 per person, per day. Other units \$15.00 per person, per day. See website for details: honokeana.net/rental-rates/

PAYMENT: Pay by cash, personal check, or credit card: Visa, MasterCard and Discover cards accepted.

CHECK-IN and CHECK-OUT: Check-in time: 4:00 p.m. Check-out time: 10:00 a.m. You will receive check-in instructions 2 to 3 weeks prior to your arrival. These include driving directions, House Rules and a security gate code which must be kept confidential within your group.

RENTAL MANAGEMENT by Maui Lodging Properties LLC. **HAWAII TAXES** (GET=General Excise Tax, TAT=Transient Accommodations Tax) are remitted by Honokeana Cove Rental Association LLC, tax ID 067-626-5984-01.

(Rental Association info updated 10/6/2022)